



CSPF's Oral History through Interviews with the Managers

Michael Azimi

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Summary

In this book, the author has conducted interviews with CSPF's managers. The major aim of the study was on "documenting CSPF's oral history and the CEO's experiences". In particular, taking account of the theoretical bases of knowledge management, the main focus of the interviews was on: Identifying the existing tactic knowledge in the areas relevant to CSPF's activities and tasks; Converting of tactic knowledge into explicit knowledge through systematic and structural documentation; and Publishing the documented version of the explicit knowledge. It should be noted that prior to conducting the interviews, the author collected the available sources and comprehensively reviewed the related literature and gathered relevant data as regards the intended interviewees. The major topics were also identified. Then the semi-structured interviews were conducted and the data were transcribed, accordingly the themes and subthemes were identified in the end.

Address: Flat No.101, First
Floor., No 4 Mahvi Alley.,
(Dd. End) Shariati St.,
Tehran., Iran
Tel: 22703465-7
Fax: 22702903
Email: info@saba-psi.ir