
Providing Integrated Smart Services in Civil Servants Pension Fund (CSPF)

**Tomorrow Large Integrated System
Corporation (TLS)**

2021

Summary

What is clear enough in the world we are living in is that the form and environment of businesses and business models have undergone a dramatic transformation, and all this happened due to the advent of modern smart technologies, which require both service providers and recipients to be adapted so as to be able to make the most of the services. This issue has been of great importance at management level of CSPF so that getting along with the modern technology has been emphasized and prioritized by the CEO in the past two years, and maximizing the satisfaction level **of satisfaction** on the part of the beneficiaries has also been underscored. In order to achieve such a goal, a business model should have been developed in CSPF in such a way that the retired members as the focal beneficiaries could enjoy the cultural, social, and welfare services. Accordingly, a research study was conducted to occupy the existing niche in the described environment, and a business model was developed by the researchers of Tomorrow Large Integrated System Corporation (TLS). All the detailed information related to the model, platform, and administrative processes of service providers are accounted for in the current book.